


Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Details																		
Name of the Lending Service Provider ("LSP") An agent of a Regulated Entity who carries out one or more of lender's functions or part thereof in customer acquisition, underwriting support, pricing support, servicing, monitoring, recovery of specific loan or loan portfolio on behalf of REs in conformity with extant outsourcing guidelines issued by the Reserve Bank.	Dreamplug Technologies Private Limited - Prefr																		
Name of the Digital Lending App ("DLA") Mobile and web-based applications with user interface that facilitate digital lending services. DLAs will include apps of the Regulated Entities (REs) as well as those operated by LSPs engaged by REs for extending any credit facilitation services in conformity with extant outsourcing guidelines issued by the Reserve Bank	Prefr																		
Logo of the LSP & DLA																			
Details of activities for which the LSP is engaged	1. Advertising and Marketing. 2. Assistance in Development & Management of Loan Products. 3. Customer Acquisition. 4. Initial background checking, pre-assessment & fraud assessment. 5. Assistance in Know Your Customer process. 6. Assistance in Collection and Recoveries. 7. Assistance in Customer Support.																		
Details of activities for which the DLA is engaged	1. Advertising and Marketing. 2. Assistance in Development & Management of Loan Products. 3. Customer Acquisition. 4. Initial background checking, pre-assessment & fraud assessment. 5. Assistance in Know Your Customer process. 6. Assistance in Collection and Recoveries. 7. Assistance in Customer Support.																		
Contact Details of Nodal Grievance Redressal Officer of LSP & DLA	Name: Mr. Sumit Sharma Designation: Head of Operations Address: 2nd Floor, Block 2, My Home Hub, Hitech City Rd, Hyderabad, Telangana 500081 Phone: 040 6988 2777 Email: nodal.officer@prefr.com																		
Contact Details of Nodal Grievance Redressal Officer of Lender	<p>STEP-1</p> <p>Grievance Redressal Officer: Ms. Preksha Bharucha Address: MAS Financial Services Limited 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009. Contact: 079-41106501 E-Mail: mfsi@mas.co.in</p> <p>If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at</p> <p>The Principal Nodal Officer: Mr. Bharat Mori Address: MAS Financial Services Limited, 6 Ground Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009. Contact: 079- 41106500 E-Mail: pno@mas.co.in</p> <p>STEP-2:</p> <p>If the customer is not satisfied with the response provided by the Company or closure of complaint by the Company, he/she may raise the complaint with the Reserve Bank of India (RBI) at following:</p> <p>To, Centralized Receipt and Processing Centre (CRPC), Reserve Bank of India, 4th Floor, Sector 17, Chandigarh – 160017 Toll Free: 14448</p> <p>Or</p> <p>Can lodge a complaint-on-complaint lodging portal of the Ombudsman - https://cms.rbi.org.in. or by e-mailing to : crpc@rbi.org.in</p>																		
Details of Customer Support of LSP/ DLA	Designation: Customer Support Representative Address: 2nd Floor, Block 2, My Home Hub, Hitech City Rd, Hyderabad, Telangana 500081 Phone: 040 6988 1555 Email: wecare@prefr.com																		
Link to section on website of LSP/ DLA for customers to lodge a complaint	https://prefr.com/privacy_policy#grievance_redressal																		
Website URLs, including App links in Google Playstore or Apple Appstore	IOS: https://apps.apple.com/in/app/prefr-personal-loan-app-india/id6758143425 Android: https://play.google.com/store/apps/details?id=com.prefr.credit&q=in																		
Link to Privacy Policy of LSP/ DLA	https://prefr.com/privacy_policy																		
Link to Customer Data Handling and Storage Policy of LSP/ DLA	<table border="1"> <thead> <tr> <th>Product type</th> <th>Unsecured Personal Loans</th> </tr> </thead> <tbody> <tr> <td>Target Market</td> <td>Salaried and Self-Employed Individuals</td> </tr> <tr> <td>Age</td> <td>Min: 21 years; Max: 56 years</td> </tr> <tr> <td>Loan amount</td> <td>Min: INR 25,000/- Maximum – INR 150,000/-</td> </tr> <tr> <td>Tenor</td> <td>Min – 6 months; Max – 18 months</td> </tr> <tr> <td>ROI</td> <td>20% to 36%</td> </tr> <tr> <td>PF</td> <td>Up to 5% + applicable charges</td> </tr> <tr> <td>Foreclosure charges</td> <td>Up to 4% + applicable charges</td> </tr> <tr> <td>Instalment Cycle</td> <td>Monthly EMI</td> </tr> </tbody> </table>	Product type	Unsecured Personal Loans	Target Market	Salaried and Self-Employed Individuals	Age	Min: 21 years; Max: 56 years	Loan amount	Min: INR 25,000/- Maximum – INR 150,000/-	Tenor	Min – 6 months; Max – 18 months	ROI	20% to 36%	PF	Up to 5% + applicable charges	Foreclosure charges	Up to 4% + applicable charges	Instalment Cycle	Monthly EMI
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Details of loan products provided through MAS Financial Services Limited	Personal Loan																		
Sachet Portal (Link):	https://sachet.rbi.org.in/home/index																		
Name of the Lender	MAS Financial Services Ltd.																		